

DISPATCH & SCHEDULING

RAPID ERP

The core of your business relies on orchestrating jobs and organizing crew to ensure they are in the right place, at the right time, and with the right equipment. Rapid ERP® allows you to optimize dispatch operations by utilizing intuitive time-saving features to maximize efficiency and increase your profitability.

□ QUICK TO LEARN & EASY TO USE

Our focus has always been about the user. From reducing clicks and keystrokes to streamlining information flows, Rapid ERP® is thoroughly designed to save you time, minimize mistakes, and speed your learning. Rapid ERP's business-task-driven navigation system makes it easy to find what you need when you need it.

□ 24/7 UNPARALLED SUPPORT

No matter the time of day or night, our incredible US-based support staff will be there whenever you need assistance. From simple training issues to mission-critical support, you can count on the Rapid Apps support team to be there for you.

□ EXTENSIVE LIST OF FEATURES

Rapid ERP's comprehensive dispatching features include:

- Ability to schedule repeating jobs with a few simple clicks, making it as easy as booking a single job
- Job ticket information that can be shared via email or text
- Mapping integration for direction lookup and geo-referencing
- Audit trail history and user accountability
- Intuitive time-saving features that reduce repetition

OWNER'S GUIDE

- Get more done in less time with better accountability
- Improve the speed and accuracy of communication
- Take your dispatching to the highest level

**SIMPLY PUT, THE RAPID ERP SYSTEM®
IS THE COMPLETE SOLUTION FOR ALL YOUR DISPATCHING NEEDS.**

❑ CUSTOMIZABLE SCHEDULING INTERFACE

Our highly flexible interface allow you to optimize the look and feel of our system for each user's specific needs, helping them to maximize their workday.

- Pick and choose relevant information fields to display
 - Display, hide, group, and filter information based on task
 - View and manage multiple schedules while keeping today's schedule active
 - Multiple schedule views: daily grid, daily timeline, weekly calendar, monthly summaries as independent windows
 - Map overview of all job sites and GPS-integrated fleet for routing from unit to job site
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❑ COMPREHENSIVE JOB MANAGEMENT

The Rapid ERP System® provides a complete history of changes made to all job information, allows you to book a job across multiple days with ease, and facilitates communications through user-friendly mediums like mobile phones and Android tablet devices.

- Repeat past jobs and schedule range of dates for future jobs
 - View highlighted changes to information with timestamps and responsible user
 - Two-way text messages to cell phones including job ticket acknowledgment
 - Messages to On The GO!® mobile application with GPS and metadata information tracking (e.g., received, read, replied)
 - Email job tickets, invoices, and reports to multiple recipients with complete communication history
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❑ MOBILE WORKFORCE INTEGRATION WITH RAPID ON THE GO!®

Paper-based communication and ticketing is slow and prone to errors. Rapid ERP together with On The GO! integrates digital dispatching with your mobile workforce for instant job ticket delivery and auditable communication.

- Never lose another paper job ticket
- Instantly dispatch jobs to the field with an always-connected mobile workforce
- Capture customer signatures digitally and send email notification with signed attachments
- Turn-by-turn Google Maps®-based driving directions
- Simplified messaging through button-based responses for quick and safe communication